



Dear Moven Customer,

At Moven, our priority has always been to help users *Spend, Save and Live Smarter*<sup>®</sup>. As we look at the future, it has become clear that our focus must shift to providing our technology to helping banks, across the globe, help their customers. As a result, we will be closing all Moven accounts effective **April 30, 2020**.

To prevent your money from being tied up in the closure process, here's what you should do:

- Update automatic transactions and payments that use your Moven account. Included are your direct payroll or social security deposits and tax refunds.
- Move funds out of your Moven account before April 30, 2020. You can do this by:
  - Transferring money to another bank account.
  - Withdrawing the balance using your Moven debit card at a participating ATM.
  - Using the *Send Money* feature of the Moven app.

Any current disputes or pending issues regarding your Moven account will be processed in accordance with established procedures.

In addition, you may receive communications from CBW Bank, member FDIC, who can provide you with additional details on your account closing. CBW will continue to follow its privacy policy with regard to any personal information collected in relation to your account. You can find your cardholder agreement and the privacy policy at:

<https://prod.moven.com/CardholderAgreement.html>.

We'd like to thank you for the trust and confidence you bestowed on Moven over these years. It has been our honor and sincere pleasure to have served you and provided you with, what we believed, was valuable information about how to save more and spend less.

Kindest Regards,

The Moven Team